

 CUPID LIMITED INDIA	Process: Human Resource & Admin.			Doc. No.: SOP/HR/012	
	Title: Prevention of Sexual Harassment at Work Place			Rev. No.: 03	
	Effective Date 02/08/2024			Review Date 01/08/2027	Issue No. 01
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1.0 Objective: The objective of the procedure is to providing work environment that ensures every employee is treated with dignity and respect and afforded equitable treatment.

2.0 Scope: This policy applies to all employees (those on contractual assignments) of the Company.

3.0 Responsibility: Asst. Manager HR & Admin & GM- Commercial

4.0 Reference: India Government Gazette No. DLN-04/0007/2003-13

5.0 Frequency: quarterly meeting.

6.0 Procedure:

6.1 Commitment:

Our Company is committed to providing work environment that ensures every employee is treated with dignity and respect and afforded equitable treatment.

The Company is also committed to promoting a work environment that is conducive to the professional growth of its employees and encourages equality of opportunity.

The Company will not tolerate any form of sexual harassment and is committed to take all necessary steps to ensure that its employees are not subjected to any form of harassment.

6.2 Definition of Sexual Harassment:

Sexual harassment may be one or a series of incidents involving unsolicited and unwelcome sexual advances, requests for sexual favors, or any other verbal or physical conduct of sexual nature.







6.2.1 Sexual Harassment at the workplace includes:

1. Unwelcome sexual advances (verbal, written or physical),
2. Demand or request for sexual favors,
3. Any other type of sexually-oriented conduct,
4. Verbal abuse or 'joking' that is sex-oriented,
5. Any conduct that has the purpose or the effect of interfering with an individual's work performance or creating an intimidating, hostile or offensive work environment and/or submission to such conduct is either an inappropriate conduct could also be a joke, a prank or even a compliment. These gestures also lead to harassment although the intention of the individual might not be to offend the other person.

6.3 Responsibilities Regarding Sexual Harassment:

All employees of the Company have a personal responsibility to ensure that their behavior is not contrary to this policy.

All employees are encouraged to reinforce the maintenance of a work environment free from sexual harassment.

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6.4 Complaint Mechanism:

An appropriate complaint mechanism in the form of “**Complaints Committee**” has been created in the Company for time-bound redressal of the complaint made by the victim.

6.5 Complaints Committee:

The Company has instituted a Complaints Committee for redressal of sexual harassment complaint (made by the victim) and for ensuring time bound treatment of such complaints.

Initially, and till further notice, the Complaints Committee will comprise of the following four members:

1. **President: Senior Woman** employee.
2. **Vice President: Senior Woman** Employee from Personnel Function.
3. General Manager Commercial or any other senior employee of the Division/ location from where the complaint has originated (**Member**)
4. Member from an NGO or Lawyer (**Member**)

The President or Vice- President reserves the right to nominate more members of appropriate seniority and rank in the committee to conduct such enquiries to ensure equal representation of the gender as that of the complainant or for any other valid reason.

6.5.1 The Complaints Committee is responsible for:






- i) Investigating every formal written complaint of sexual harassment.
- ii) Taking appropriate remedial measures to respond to any substantiated allegations of sexual harassment.
- iii) Discouraging and preventing employment-related sexual harassment.

6.6 Procedures for Resolution, Settlement or Prosecution of Acts of Sexual Harassment:

The Company is committed to providing a supportive environment to resolve concerns of sexual harassment as under:

6.6.1 Informal Resolution Options

- i) When an incident of sexual harassment occurs, the victim of such conduct can communicate their disapproval and objections immediately to the harasser and request the harasser to behave decently.
- ii) If the harassment does not stop or if victim is not comfortable with addressing the harasser directly, the victim can bring their concern to the attention of the Complaints Committee for redressed of their grievances. The Complaints Committee will thereafter provide advice or extend support as requested and will undertake prompt investigation to resolve the matter.

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6.6.2 Complaints:

- i) An employee with a harassment concern, who is not comfortable with the informal resolution options or has exhausted such options, may make a formal complaint to the President or Vice President of the Complaints Committee constituted by the Management. The complaint shall have to be in writing and can be in form of a letter, submitted within 3 months from the date of the incident and in case of a series of incidents, within a period of 3 months from the date of the last incident. The Complaints Committee can extend the timeline for filing the complaint, for reasons to be recorded in writing, by a period of 3 months. Alternately, the employee can send complaint through an email. The employee is required to disclose their name, department, division and location they are working in, to enable the President or Vice President to contact them and take the matter forward.
- ii) Employees may also write a complaint directly to the president of the Committee at dispatch@cupidlimited.com. Complaint against any member of the Complaints Committee or employee.
- iii) The Officers of the Complaints Committee will proceed to determine whether the allegations (assuming them to be true only for the purpose of this determination) made in the complaint fall under the purview of Sexual Harassment, preferably within 30 days from receipt of the complaint.

In the event, the allegation does not fall under the purview of Sexual Harassment or the allegation does not constitute an offence of Sexual Harassment, the President or vice president will record this finding with reasons, and communicate the same to the complainant.

- iv) If the Officer of the Complaints Committee determines that the allegations constitute an act of sexual harassment, he/ she will proceed to investigate the allegation with the assistance of the Complaints Committee.
- v) Where such conduct, on the part of the accused, amounts to a specific offence under the law, the Company shall initiate appropriate action in accordance with law by making a complaint with the appropriate authority.
- vi) The Complaints Committee shall conduct such investigations in a timely manner and shall submit a written report not later than 90 days from the date of receipt of the complaint. The COO & Complaints Committee will jointly take decision on the corrective action based on the recommendations of the Complaints Committee and keep the complainant informed of the same.
 - a. Formal apology
 - b. Counselling
 - c. Written warning to the perpetrator and a copy of it maintained in the employee's file.
 - d. Change of work assignment / transfer for either the perpetrator or the victim.
 - e. Suspension or termination of services of the employee found guilty of the offence

6.6.3 Corrective action may include any of the following:

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In case the complaint is found to be false, the Complainant shall, if deemed fit, be liable for appropriate disciplinary action by the Management.

6.7 Confidentiality:

The Company understands that it is difficult for the victim to come forward with a complaint of sexual harassment and recognizes the victim's interest in keeping the matter confidential. To protect the interests of the victim, the accused person and others who may report incidents of sexual harassment, confidentiality will be maintained throughout the investigatory process to the extent practicable and appropriate under the circumstances.

6.8 Access to Reports and Documents:

All records of complaints, including contents of meetings, results of investigations and other relevant material will be kept confidential by the Company except where disclosure is required under disciplinary or other remedial processes.

6.9 Protection to Complainant / Victim:

The Company is committed to ensuring that no employee who brings forward a harassment concern is subject to any form of reprisal. Any reprisal will be subject to disciplinary action. The Company will ensure that the victim or witnesses are not victimized or discriminated against while dealing with complaints of sexual harassment. However, anyone who abuses the procedure (for example, by maliciously putting an allegation knowing it to be untrue) will be subject to disciplinary action.

6.10 Conclusion:

In conclusion, the Company reiterates its commitment to providing its employees, a workplace free from harassment/ discrimination and where every employee is treated with dignity and respect.






7.0 Environmental Concern: Nil

8.0 Formats & Records:

Sr. No.	Formats / Records	Format No.
1	Records of complaints/Contents of meetings/Results of investigations	NA

9.0 Distribution:


Sr. No.	Department	Received by	Obsolete collected by	Date	QA Sign.
1	Quality Control				
2	Compounding				
3	Dipping				

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4	Testing-Male				
5	Sealing- Male				
6	Packing- Male				
7	Purchase				
8	Store				
9	FC Operations				
10	External Preparation				
11	Maintenance				
12	Human Resource				
13	Marketing				
14	IVD - Production				

10.0 History:

Sr. No.	Rev. No.	Reason for Revision	Effective Date	Signature
1	00	To comply the document as per India Government Gazette No. DLN-04/0007/2003-13	02/07/2018	
2	01	Document Reviewed as per frequency. No any Change.	01/07/2021	
3	02	Newly IVD section started in our current facilities.	01/04/2022	
4	03	-Updated the committee president email id – dispatch@cupidlimited.com -Updated designation of DGM commercial to GM commercial	02/08/2024	

Quality Assurance will handle the control of related records.

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